# GOVERNMENT OF INDIA
# EXTERNAL AFFAIRS
# LOK SABHA

UNSTARRED QUESTION NO:4339
ANSWERED ON:24.08.2005
INSPECTION OF PASSPORT OFFICES
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**Will the Minister of EXTERNAL AFFAIRS be pleased to state:**

(a) whether the regular inspections of the passport offices are carried out;

(b) if so, the dates on which the inspections were last carried out RPO- wise and the outcome thereof;

(c) the remedial steps taken by the Government based on the outcome of the said inspection; and

(d) the details thereof, regional passport office-wise?

## Answer

THE MINISTER OF STATE IN THE MINISTRY OF EXTERNAL AFFAIRS(SHRI E. AHAMED)

(a)to(d) The Passport Offices all over India are regularly inspected at various levels to monitor their activities and also to devise ways and means to improve their functioning. The Passport Office in Delhi was last inspected by the Foreign Secretary and other senior officials on 16.8.2005. A separate regular counter to attend to the Senior Citizens, the physically challenged and Government Officials has been opened at Passport Office, Delhi with immediate effect.

The details of inspections carried out in the last few years are indicated in Annexure `A`. These have led to a better and speedier passport issuance system and related services. .

ANNEXURE `A`

Inspection of passport offices since 2003 till date

| Sl.No | Passport Office | Inspected by | Dates of inspection inspected |
|---|---|---|---|
| 1 | Ghaziabad | JS(CPV.II) | 2002 |
| 2 | Kozhikode | APO(inspection) | 1st to 4th January 2003 |
| 3 | Mumbai | Director(PV) | 22nd to 23rd February 2003 |
| 4 | Chandigarh | Secy(PCD) | 11th 12th March 2003 |
| 5 | Lucknow | Secy(PCD) | 2nd & 3rd April 2003 |
| 6 | Hyderabad | Secy(PCD) | 24th 28th April 2003 |
| 7 | Visakhapatnam | Secy(PCD) | 24th 28th April 2003 |
| 8 | Ahmedabad | JS(CPV.II) | 26th to 27th June 2003 |
| 9 | Surat | Secy(PCD) | 15th & 16th August 2003 |
| 10 | Chennai | JS(CPV.II) | 24th 27th August 2003 |
| 11 | Bangalore | JS(CPV.II) | 24th to 27th August 2003 |
| 12 | Hyderabad | JS(CPV.II) | 24th to 27th August 2003 |
| 13 | Ahmedabad | Secy(PCD) | 25th to 26th September 2003 |
| 14 | Kolkata | JS(CPV.II) | 8th to 10th October 2003 |
| 15 | Chennai | JS(CPV.II) | 12th to 18th October 2003 |
| 16 | Trichy | JS(CPV.II) | 12th to 18th October 2003 |
| 17 | Trivandrum | JS(CPV.II) | 12th to 18th October 2003 |
| 18 | Jalandhar | Director(PV) | 30th to 31st October 2003 |
| 19 | Bhopal | Director(PV) | 9th to 11th November 2003 |
| 20 | Ahmedabad | JS(CPV.II) | 1st to 3rd December 2003 |
| 21 | Chennai | Secy(PCD) | 24th to 25th December 2003 |
| 22 | Chandigarh | JS(CPV.II) | 8th to 10th February 2004 |
| 23 | Chandigarh | Secy(PCD) | 10th February 2004 |
| 24 | Ahmedabad | JS(CPV.II) | 20th February 2004 |
| 25 | Ahmedabad | Secy(PCD) | 20th to 21st February 2004 |
| 26 | Guwahati | FS | Jan-05 |
| 27 | Delhi | AS (ER) | 16th February 2005 |
| 28 | Kozhikode | JS(CPV) | 25 to 29 April 2005 |
| 29 | Delhi | JS(CPV) | 1st June 2005 |

30 Delhi FS, AS (AD &ER) & JS (CPV) 16th August 2005